

**Amendment Number 1**  
**to**  
**Contract Number DIR-TSO-2666**  
**between**  
**State of Texas, acting by and through the Department of Information Resources**  
**and**  
**DataVox, Inc.**

This Amendment Number 1 to Contract Number DIR-TSO-2666 (“Contract”) is between the Department of Information Resources (“DIR”) and DataVox, Inc. (“Vendor”). DIR and Vendor agree to modify the terms and conditions of the Contract as follows:

**1. Contract, Section 2. Term of Contract,** is hereby amended as follows:

DIR and Vendor hereby agree to extend the term of the Contract for one (1) year through September 19, 2017 or until terminated pursuant to the termination clauses contained in the Contract. Prior to expiration of the term, DIR and Vendor may extend the Contract, upon mutual agreement, for up to two (2) additional one-year renewal terms.

**2. Appendix A. Standard Terms and Conditions for Product and Related Services Contracts,** is hereby restated in its entirety and replaced with the attached **Appendix A, Standard Terms and Conditions for Product and Related Services Contracts** dated 06/21/2016.

All other terms and conditions of the Contract as amended, not specifically modified herein, shall remain in full force and effect. In the event of conflict among the provisions, the order of precedence shall be Amendment Number 1 and then the Contract DIR- TSO-2666.

**IN WITNESS WHEREOF**, the parties hereby execute this amendment to be effective as of the date of the last signature, but in all events, no later than September 19, 2016.

**DataVox Inc.**

**Authorized By:** Signature on File

**Name:** Neil Ferguson

**Title:** SR VP Marketing

**Date:** 9/15/2016 | 9:54 AM CDT

**The State of Texas, acting by and through the Department of Information Resources**

**Authorized By:** Signature on File

**Name:** Hershel Becker

**Title:** Chief Procurement Officer

**Date:** 9/20/2016 | 5:54 PM CDT

**Office of General Counsel:** DB 9/20/2016 | 2:22 PM CDT